



Day 1		
Begin Time	End Time	Area of Focus
8:30 AM	9:00 AM	Intros / Tour
9:00 AM	11:30 PM	Customer Service #1
11:30 AM	12:30 PM	Working Lunch - Repairs, loaners, Regal
12:30 PM	3:00 PM	Customer Service #2
3:00 PM	5:30 PM	Sales Support

Day 2		
Begin Time	End Time	Area of Focus
8:30 AM	9:00 AM	Review of Day 1
9:00 AM	11:30 PM	Logistics #1
11:30 AM	12:30 PM	Lunch
12:30 PM	3:00 PM	Logistics #2
3:00 PM	5:30 PM	Purchasing

Day 3		
Begin Time	End Time	Area of Focus
8:30 AM	10:15 AM	Accounts Payable
10:15 AM	12:00 PM	Accounts Receivable
12:00 PM	1:00 PM	Lunch
1:00 PM	2:30 PM	General Ledger
2:30 PM	5:30 PM	Review and Final Thoughts

CC and YB the responsible to push out to the organisation the repairs, loaners a

P21 End User Trainin Agenda

OrtoPed

Consultant: Jeff Stritar

Starting: 1/18/2016 for 3 Days

Personnel
All employees except SeBe
CC, YB, SeBe, JNg
CC, YB
CC, MDR, CB
GY, OC, MG, JS

Personnel
CC, YB, MDR, JNg, CB
GR, CM, HA
GR, DB
RC, CB, SF

Personnel
AG, AB, MA, JW
AG, AB
AG
Ad hoc per needs

and Regal processes